

Question	Sub Question	Data/ Answer	Notes
<b>Total Hospital Samples/ yr</b>	Blood Transfusion	I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 (FOIA) The Trust does not have an electronic ordering system which can capture number of test requested and analysis is performed by another Trust with the exception of Specialist Neurobiochemistry and Neuroimmunology therefore we are unable to provide this information. Under the FOI Act, we are not required to create this information in order to answer your request. I should explain that the FOI Act is to do with transparency of information held by public authorities. It gives an individual the right to access recorded information held by public authorities. The FOI Act does not require public authorities to generate information, or to answer questions, provide explanations or give opinions, unless this is recorded information that they already hold.	Total samples for Hospital only (not GP)
	Haematology		
	Clinical Biochemistry		
	Immunology		
	Cytology		
<b>Total GP Samples/ yr</b>	Blood Transfusion	N/A Do not analyse samples from GPs.	Total samples just for GP Surgeries
	Haematology	N/A	
	Clinical Biochemistry	N/A	
	Immunology	N/A	
	Cytology	N/A	
<b>Hospital Errors Recorded/ yr</b>	Wrong Blood in Tube	Unable to answer as the Trust does not have an electronic system	Errors recorded for Hospital Samples (Exact figures or %)

	Rejection rates	capable of recording and monitoring sample rejections.	
	Spoilt due to delay - coagulation		
	Lost in transport		
<b>GP Errors Recorded/ yr</b>	Wrong Blood in Tube	N/A	Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	N/A	
	Spoilt due to delay - coagulation	N/A	
	Lost in transport	N/A	
<b>Lab Re-Labeling of Tube</b>	Avg Time to re-label Tube	Re-labelling of tubes not performed.	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeler	N/A	Who is performing the re-labelling of the Tube?
<b>Estimated Costs</b>	Rejected Sample	£0	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	£0	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	Majority of forms provided by Trust which performs testing as part of the SLA.	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
<b>Medical Laboratory Assistants</b>	How many Medical Laboratory Assistants work in the Lab	Neurobiochemistry/Neuroimmunology – 0	
	How much of their day is spent Labelling & Re-labelling samples	N/A	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week